

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of November 2018

C.G.No:189 /2018-19/ kurnool Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Independent Member

Between

E.Venkataiah, Ex Army Officer,
H.No:28/1060-E,
Saibaba Nagar,
Nandyal,
Kurnool -Dist

Complainant

AND

1. AE/O/Nandyal D-2
2. ADE/Nandyal
3. DE/Nandyal

Respondents

ORDER

1. Complainant filed a petition before this Forum regarding Low voltage and voltage fluctuations during peak hours.
2. Respondent No.3 had submitted his written submission to the Forum stating that Respondent No.2 had personally inspected the premises of the complainant and found that the complainant is facing low voltage problem. 1 No's 100 KVA Addl.Distribution transformer was erected and charged in the complainant premises on 22.09.2018 and hence the complainant's grievance was also resolved.
3. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 12.11.2018 at 12.20 PM .
4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the Complainant.

DESPATCHED
29/11/18

C.G.No:189/2018-19/Kurnool Circle

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 28th day of November 2018.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.